## Kate Yehl

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#### **SKILLS**

- Dependable
- Superior communication skills
- Supervision
- Problem resolution
- Customer oriented
- Time management

#### **EXPERIENCE**

Hostess, TR Noonans, August 2019-Current Fairport, NY

- Maintained open communication with kitchen staff regarding cook times to prevent overloading workers and creating dissatisfied customers.
- Made special accommodations for customers by collaborating with front of house staff to move tables and adjust seating.
- Supervised activities of dining room staff to maintain service levels and support guest needs.
- Delivered outstanding service and support from initial interaction to final departure, maintaining loyal clientele.

### Nanny, Tara Kader, May 2019-February 2020 Victor, NY

- Helped children complete homework and special assignments daily to support academic performance.
- Promoted good behaviors by using positive reinforcement methods.
- Cleaned and tidied house, including doing laundry, sweeping and mopping floors and dustina.
- Regulated children's schedules to balance rest, learning and play.

# Volunteer Coaching Assistant, Victor Soccer Club, May 2019-August 2019 Victor, NY

- Helped coach a soccer goalkeeping academy to teach young players new skills
- Worked with children to improve their athletic abilities, while also maintaining good communication with their team.

# Referee, New York State West Youth Soccer Association, April 2018-October 2018 Rochester, NY

- Managed behavior of young players, coaches and crowd to facilitate gameplay.
- Executed high-pressure decisions, including awarding of points and imposition of penalties under time constraints.
- Conferred with coaches, players and umpires to discuss calls and disputes.
- Fostered sportsmanship among young players and coaches to minimize in-game conflict.

Hospital Volunteer, F.F. Thompson Hospital, May 2018-August 2018

### Canandaigua, NY

- Helped transport patients and assisted with discharges.
- Communicated with patients with compassion while keeping medical information private.

### **EDUCATION AND TRAINING**

Victor Senior High School, Victor NY (Expected graduation 2021)

### **AWARDS AND ACHIEVEMENTS**

- Member of the Victor Cares Club 2018 2020
- Member of Key Club 2019 2020
- Academic Honor Roll 2016 present